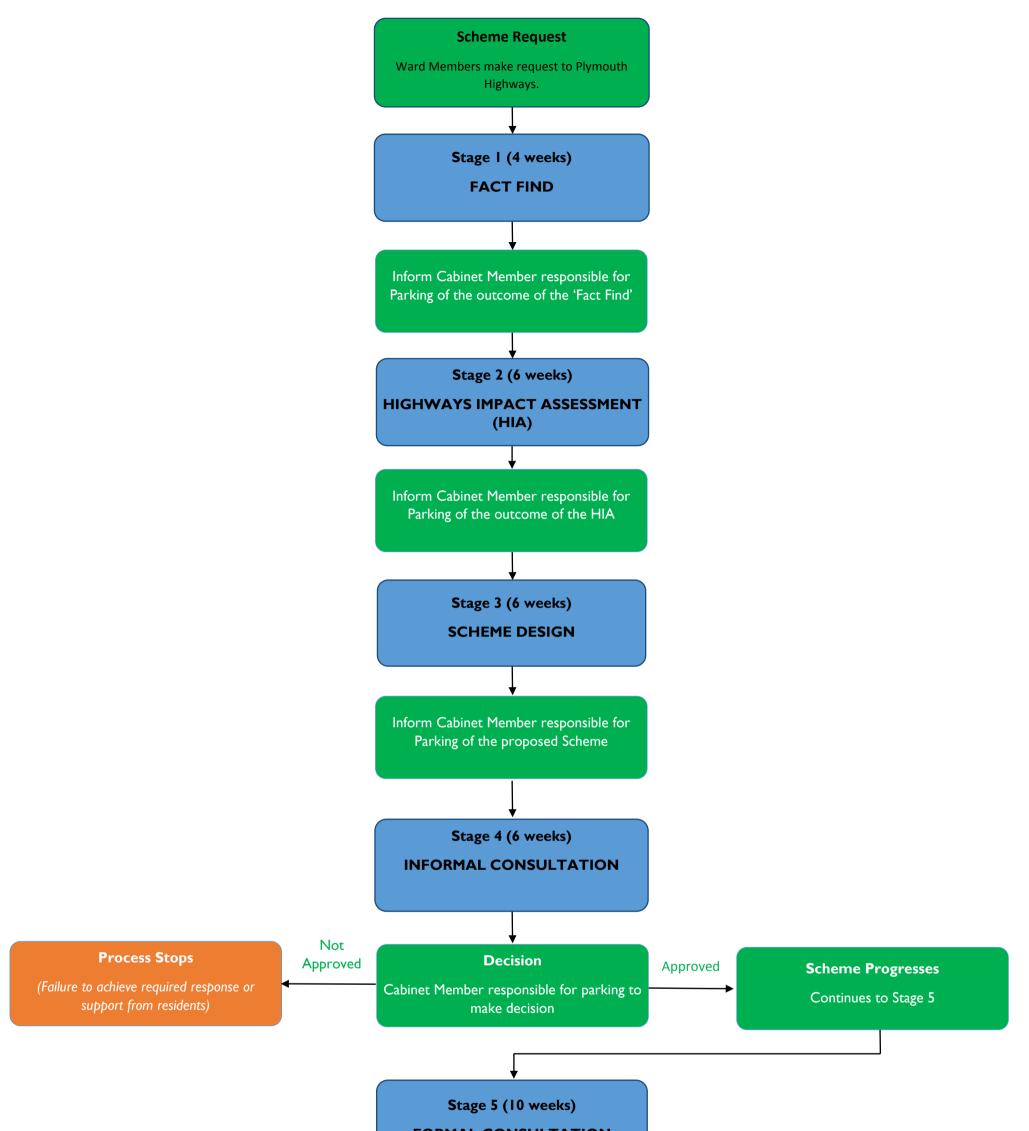
APPENDIX | - PROPOSED PROCESS MAP FOR MANAGING REQUESTS FOR CONTROLLED PARKING ZONES



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